



REPORT TO POLICY & RESOURCES COMMITTEE – 10 NOVEMBER 2011

Chief Executive's Service 2011-2014 Service Plan – Quarterly Performance Monitoring and Mid Year Review of Projects April 2011- September 2011 (Aberdeenshire Performs)

1 Recommendation

The committee is recommended to:-

- 1.1 Consider and acknowledge the quarterly performance monitoring and mid year review of projects for the period April 2011 – September 2011 for the Chief Executive's Service, as set out in Appendix 1.**
- 1.2 Instruct the Chief Executive to continue to report to committee quarterly on performance measures against service objectives and six monthly on progress in delivering all aspects of the Service Plan.**

2 Discussion

- 2.1 The purpose of this report is to advise committee of how the Service is performing against key indicators and targets as set out in the Corporate Services' Service Plan 2011-14, approved by Policy & Resources Committee on 21 April, 2011.
- 2.2 Overall, the service made positive progress towards achieving the objectives set out in the Chief Executive's Service 2011-2014 Service Plan.
- 2.3 Aggregated performance for the period April 2011 – September 2011 can be summarised as:-

Service Objectives	Are we getting better?
1. As lead partner for the Aberdeenshire Community Planning Partnership, to work with our Community Planning partners to ensure effective engagement with the people of Aberdeenshire enabling strong, active, safe communities that are informed and involved in the decision-making process.	Yes
2. To coordinate the delivery of council services in local communities and provide advice, support and guidance to Councillors and Area Committees to help them undertake their work effectively.	Yes
3. To lead and support the council's achievement of equal and inclusive communities in Aberdeenshire, by promoting awareness of equality and diversity among staff and ensuring that the council is legally compliant	Overall Yes. One measure is not on target however there is positive

Service Objectives	Are we getting better?
and promotes an inclusive culture.	progress with the projects and actions supporting the delivery of the objective.
4. Ensuring all aspects of our service are high quality, continually improving, efficient and responsive to people's needs.	Overall Yes. Measures indicate steady performance and projects and actions supporting the delivery of this objective are on track.

2.4 12 measures evidence the performance of the Chief Executive's Service and six measures are reported in Appendix 1. It should be noted that several areas of activity are measured and reported annually rather than quarterly.

2.5 Two measures indicate immediate or longer term improvement. In particular committee is asked to note the following performance:

1.1 All our statutory partners questioned are satisfied or very satisfied with Aberdeenshire Council as the statutory lead for community planning. One partner commented "Aberdeenshire Council provide good leadership on the Community Planning Partnership together with excellent executive support".

2.6 One measure indicates declining performance over the immediate or longer term. This is:

3.2 Percentage actions identified through Multi-Equality Scheme 2010-2013 which are completed or on target.

Actions being taken to improve performance are outlined in Appendix 1.

2.7 There are 16 projects and actions supporting the four service objectives identified within the Service Plan. All projects and actions are on schedule or have been completed.

2.8 The Head of Finance and Head of Legal and Governance have been consulted in the preparation of this report and support the recommendations.

3 Staffing and Financial Implications

- 3.1 There are no specific staffing or financial implications arising from this report but trends are used to inform future budget planning.

Colin Mackenzie

Chief Executive

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