

## **INFRASTRUCTURE SERVICES COMMITTEE – 23 JUNE 2011**

### **ABERDEENSHIRE PERFORMS – INFRASTRUCTURE SERVICES SERVICE PLAN – YEAR END MONITORING.**

#### **1 Recommendations**

##### **1.1 The Infrastructure Services Committee is recommended to: -**

- 1 Consider and acknowledge the January to March 2011 (quarter 4) performance, annual indicators and update on actions/projects in the 2010/11 service plan for Infrastructure Services as set out in Appendix 1.**
- 2 Advise the Director of Infrastructure Services to continue to report to committee quarterly on performance measures against service objectives and bi-annually on progress in delivering all aspects of the service plan.**

#### **2 Background / Discussion**

- 2.1 At the meeting on 12 May 2011, Infrastructure Services Committee approved the new three year service plan for the recently formed Infrastructure Services. At this time, the performance data for the previous years service plans from Planning & Environmental Services and Transportation & Infrastructure was not all available. The Committee agreed to review this performance information at the next meeting.**
- 2.2 The purpose of this report is to advise committee on how Infrastructure Services is performing against key performance measures as set out in the Service Plans for the two constituent services in 2010/2011, as approved by this committee on 19 August 2010.**
  - Overall the service is making positive progress towards achieving the objectives set out in the Service Plans. Detailed comments are provided in Appendix 1.
  - As this is the report for the final quarter of the year, it also includes the findings for the annual indicators and an update on the actions and projects associated with each of the nineteen core service objectives

**3 Staffing and Financial Implications**

- 3.1 Any resourcing implications have been dealt with in the new service plan. There are no specific staffing and financial implications arising from this report.

**Iain Gabriel**  
**Director of Infrastructure Services**

Report prepared by:- Carol Simmonds/Alan Morris - May 2011  
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