

**Request for Waste and Recycling containers 2017-18**

<p><b>Contact Details:</b> Name: Address:  Telephone number -</p>	<p><b>Address for bin delivery (if different):</b></p>
<p><b>Recycling containers:</b>                  240L wheeled blue lidded bin (free) <input type="checkbox"/>                  23L outdoor food collection caddy (free) <input type="checkbox"/>                  5L indoor kitchen caddy (free) <input type="checkbox"/></p> <p><b>Waste Container:</b>                  240L wheeled grey bin (£25 / £10 discounted) <input type="checkbox"/>                  Entitled to discounted rate for waste bin? <input type="checkbox"/>                  Benefit type - Housing <input type="checkbox"/> Council Tax <input type="checkbox"/> Benefit number:.....</p> <p>Payment method:                  Cheque <input type="checkbox"/> Cash <input type="checkbox"/> Postal Order <input type="checkbox"/>                  For card payments call 0345 08 12 07</p> <p><b>Reason for Request:</b>                  New property <input type="checkbox"/> Stolen/ lost container <input type="checkbox"/> Damaged <input type="checkbox"/></p>	
<p><b>Damaged Refuse Bin:</b></p> <p>How was the bin damaged: _____</p> <p>Which part of the bin is damaged: _____</p> <p>Where will the Container be left for exchange: _____</p>	

**RETURN COMPLETED FORM ALONG WITH PAYMENT TO:**

Aberdeenshire Council  
 Infrastructure Services  
 Waste Management  
 Unit 7 Harlaw Way  
 Inverurie, AB51 4SG

Please make cheques payable to:  
 "Aberdeenshire Council"

**FOR OFFICIAL USE ONLY:**

<b>Admin:</b>	
Date Received :.....	Receipt Number :.....
Total Cost :.....	Receipt Sent By.....

## WHEELED BIN INFORMATION

On receipt of your wheeled bin please note the following:

1. Oiling/greasing of wheels and axles on a regular basis will make the bin easier to move.
2. Do not overload the bin with heavy items such as soil or rubble as this can cause problems with emptying. **The maximum weight permitted is 70kg.**
3. If your waste bin is damaged by the Council it will be replaced without charge. This will only apply to bins where it is established that the damage was NOT caused by the actions of the user e.g. bin contents too heavy/lack of maintenance, etc.
4. Bins put out for collection MUST be suitable for lifting by the collection vehicle apparatus.
5. Any bin which is a replacement for one which is lost, stolen or vandalised will be charged for.
6. The collection service is a roadside/kerbside collection. If in doubt, contact the Waste Section on the number shown below and we will assist you in locating the best preferred position.
7. **Please ensure that your bins are placed out for collection no later than 7 am.** Collection times can change on the allocated day without notice. Bins not out when the collection vehicle has arrived will not be returned for.
8. We aim to give a first class service but please be aware, at certain times of year, weather can play a large part in non collection of refuse.

If you have any questions or problems please call our **Wasteline** number on **03456 08 12 07**.

### **SERVICE POINTS WHERE YOU CAN PAY FOR A WHEELED BIN.**

Banff Service Point, Town House, Low Street, Banff, AB45 1AY

Ellon Service Point, 45 Bridge Street, Ellon, AB41 9AA

Huntly Service Point, 25 Gordon Street, Huntly, AB54 8AJ

Peterhead Service Point, Buchan House, St Peter Street, Peterhead, AB42 1QH

Turriff Service Point, Towie House, Manse Road, Turriff, AB53 4AZ

Inverurie Service Point, Gordon House, Blackhall Road, Inverurie, AB51 3WA