

Winter Weather Guidance for Passengers

What will happen if bad weather is forecast?

In severe weather conditions or icy road conditions the service may be cancelled. The decision on whether to operate will usually be taken first thing in the morning, taking into account the safety of drivers and passengers. If the service is running in bad weather you should be aware that the bus will be running slower than usual so your pick-up time may be delayed.

How can I find out what's happening?

We will try to contact you direct to keep you up-to-date, but this may not always be possible. You can check for any disruption to A2B services by calling our Winter Weather Information Line, on **01224 665466**, which will have a recorded message.

Alternatively, you can call our general enquiries number on 01224 664747 during normal office hours (Mon-Fri 9am to 5pm). If you have any friends who would like to sign up for the A2B service they can call us on this number.

Service updates will be provided on the Council's A2B website page at www.aberdeenshire.gov.uk/a2b/. You can register at www.aberdeenshire.gov.uk/alerts/ to receive direct email and mobile alerts whenever the website is updated. If you don't have an email address you can call us on 01224 664747 to sign up for text alerts to your mobile phone. This information will be automatically relayed to Waves Radio, Northsound 1 and Radio Scotland (Aberdeen).

A2B Cancellation Line – tel. 01224 665580

If you need to cancel a booking please use our cancellation line. You can leave a message on our answer-phone at any time of day or night.