

Huntly Swimming Pool Refurbishment Frequently Asked Questions

When will the pool be closing and for how long?

The pool will be closing from the **7th March 2010** and reopen in **Early September**.

This is the latest information we have been given and the start date may be subject to change (perhaps starting 2/3 weeks later). We do hope that we can open earlier than the September date suggested however due to the scale of the work required this may not be possible.

Why is the Pool closing?

The pool is closing so that significant improvements to the Changing Rooms and Reception area can be made. This will greatly improve disabled access to the facility. This will involve moving the main entrance of the Building to create a larger reception area and converting the Male and Female changing rooms into a unisex changing village.

As a result of these changes, improvements will also be made to the spectator facilities and access to the Fitness Suite. This will mean that customers accessing these facilities will be able to do so directly from reception and will not need to go via the Poolside which they do currently.

Will the Fitness Suite be closed also?

Yes – during the closure there will be no access to the building at all for staff or customers.

I have a fitness membership what will happen to it?

All of our Gym Users will receive a letter shortly however this is what is proposed:

If you have paid in advance for either a 6 month or Annual Membership it will be frozen. This means that you will not lose out as when we reopen your membership will have as much time remaining on it as it did when we closed.

If you pay by monthly standing order – the best advice is that you should now cancel this. We will keep your details on file and when we are close to reopening we will contact you about rejoining.

I have an Annual or 6 month Swim Pass what will happen to this?

As with Gym members these users will also receive a letter shortly however the following is proposed:

These cards can be used at other sites, if this is not convenient for the individual it will be frozen in the same way as annual Gym Memberships. In this instance we may require the card to be returned.

I have Swims remaining on my 12 timer ticket what should I do?

Hold on to it. These can be used at any Aberdeenshire Swimming Pool and will still be valid when we re-open.

My child is currently enrolled in Swimming Lessons what will happen?

As we are scheduled to close before the end of the current block there will be no formal assessment in this block.

This is because the length of the planned closure is long enough that all children will have to be reassessed before lessons recommence in September.

Those children that are currently enrolled will be assessed informally and our teachers will provide advice and guidance on what skills they should try to work on themselves during the closure.

To this end, all swimmers currently enrolled in this block will be issued with a number of Free Family Swim vouchers so that they can visit other Aberdeenshire Council Swimming Pools with their families and practice their skills.