

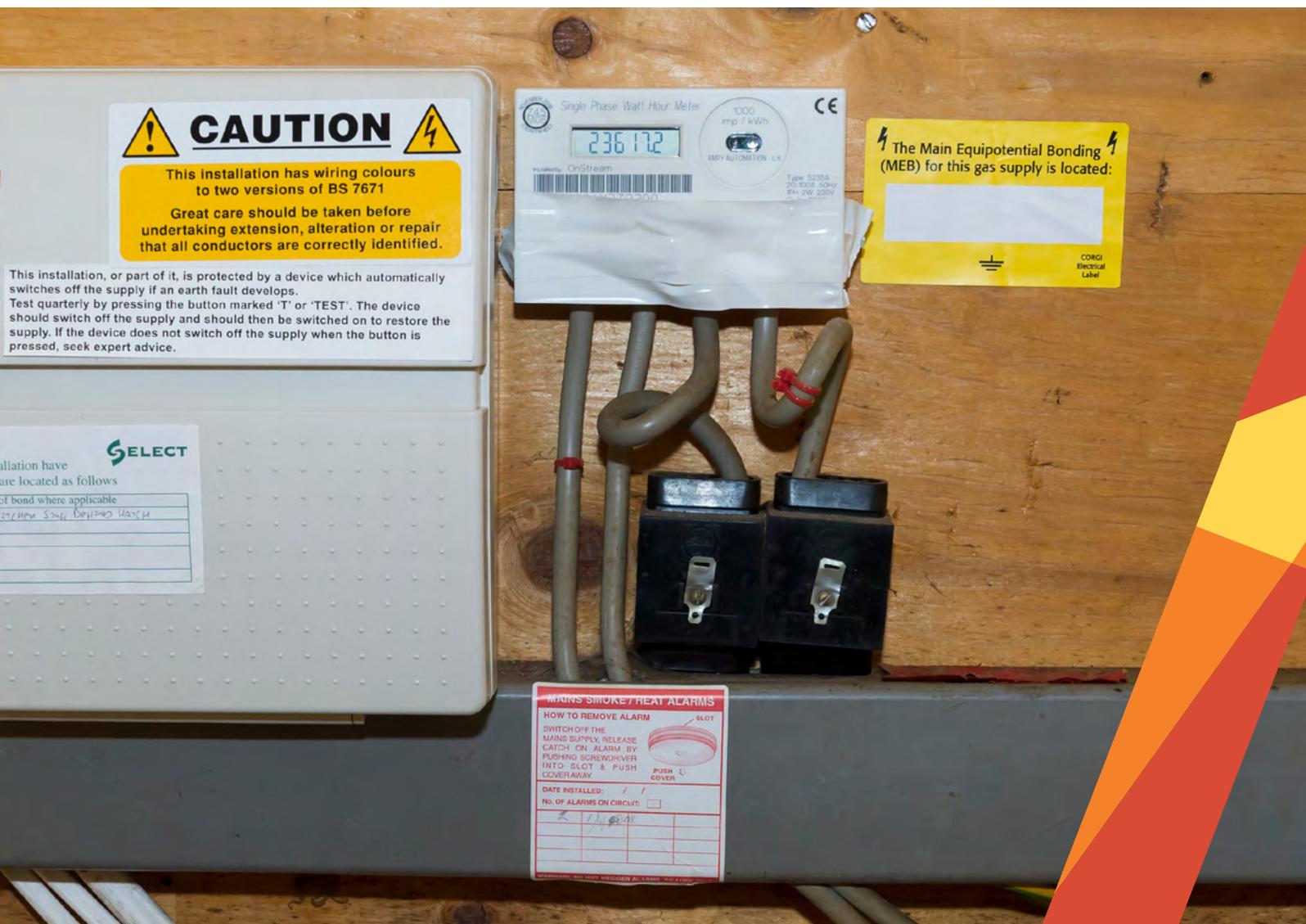


From mountain to sea

A New Electric Meter

How to ask your electricity supplier for a new off peak electric meter for quantum storage heaters

October 2018



If you currently have storage heaters, you don't need to ask your electricity supplier for a new electric meter, you already have the meters you need.

If you currently have a coal fired heating system or an oil heating system, please follow the steps below, as you will need to have an 'off peak electric meter' installed before the Quantum heating can be fitted.

Step 1. Please locate your current electric meter.

This can be found either externally in a meter box or within your home. Please take a note of the meter serial number. This will either start with an F or S depending on the type of electric meter you have.



Step 2. Choose which electricity supplier you would like to get your electricity from.

The energy supplier you chose will arrange to fit your new off peak electric meter.

Aberdeenshire Council suggests that you contact Scottish Hydro (SSE) to request a Total Heating Total Control (THTC) meter. We believe this is the most cost effective option for you. Energy suppliers other than SSE will only be able to offer you an Economy 7 tariff. However, as the bill payer, you can decide to choose any supplier you like.

FREE impartial assistance and advice, on all home energy issues, is available to you from SCARF on tel: 01224 213005.

Total Heating, Total Control meters are offered at cheap rate electricity and work well for you if your heating and hot water both use electricity and you are at home most of the day. All of your other electrical usage is recorded and charged on a different separate meter.

You'll get between five and twelve hours a day of off peak heating time for your storage heating. SSE decide when the off peak charge will be offered by regularly checking the weather forecast. This means that you'll have heat when you need it most, without having to worry.

Step 3. Please now phone the supplier you have chosen so that:

1. You can tell them the meter serial number you noted in Step 1. This will help the supplier find your address on the database they use.
2. The electric supplier will ask what type of meter you want to install (as below):
 - Prepayment Meter – This is a prepaid meter which you pay for your electric upfront by using a Smartcard, which you top up with money at your local Post Office, PayPoint or Payzone.
 - Credit Meter – This is a meter where you will receive a bill quarterly or monthly.

Please choose which type of meter is most suitable for your needs.

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