

**Advice Agencies &
Useful Contacts in
Aberdeenshire**

List of Towns

Page

Aberdeen	4
Aberchirder	6
Aboyne	6
Alford	7
Banchory	7
Banff	7-8
Ballater	8
Braemar	8
Ellon	9
Fraserburgh	9-10
Huntly	10
Inverbervie	10

List of Towns

Page

Inverurie	11
Laurencekirk	11
Peterhead	11-12
Portlethen	12
Stonehaven	13
Strathdon	13
Tarland	13
Turriff	14
Westhill	14

All information in this book was correct at time of printing

Organisation	Address & Contact Details	Opening Times
These Agencies can be contacted by anyone living in Aberdeenshire and Aberdeen City		
Aberdeen		
Aberdeen Illness & Disability Advice Service	38 Union Terrace, Aberdeen AB10 1NP 01224 379767 / 07778 047631 aidadvice@aol.co.uk	Mon - Sun 10.00am - 4.00pm Additional appointments available by request
Aberdeen Cyrenians Advice and Information Drop In Service	62 Summer Street, Aberdeen AB10 1SD 01224 625732 info@aberdeen-cyrenians.org www.aberdeen-cyrenians.org	Mon, Tue, Thur 10am - 3.45pm Wed 10am - 12pm Fri 10am - 2.45pm Sat, Sun - 12pm - 2pm (Street Alternatives)
ASSIST (Housing Support for Grampian Housing Association & Sanctuary Scotland)	Huntly House, 74 Huntly Street, Aberdeen AB10 1TD 01224 208540 info@assistproject.co.uk www.grampianhousing.co.uk	Mon - Fri 9am - 5pm Wed 9am - 11.30am office closed for staff training
Cash In Your Pocket (CIYP)	The Bridges Centre, 2-4 Poynerook Road, Aberdeen AB11 5RW Freephone 0800 953 4330 01224 974402 info@ciypp.co.uk www.ciypp.co.uk	Mon - Fri 10am - 4pm
Civil Legal Assistance Office (Legal Advice and Referrals)	353 Union Street, Aberdeen AB11 6BT 01224 402330 aberdeen@clao.org.uk www.clao.org.uk/Our_Offices/Aberdeen/Aberdeen-index	By appointment Mon - Fri 9am - 5pm

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Grampian Credit Union	224 Holburn Street, Aberdeen AB10 6DB 01224 576990 admin@grampiancreditunion.co.uk www.grampiancreditunion.co.uk	Mon, Wed, Thur 9.30am - 4.30pm Tue 10am - 4.30pm Fri 9.30am - 4.00pm
Grampian Women's Aid	25 Greenfern Rd, Aberdeen AB16 6TS 01224 593381 info@grampian-womens-aid.com www.grampian-womens-aid.com	Mon - Fri 9.30am - 4.30pm
Grampian Regional Equality Council (Counselling Service for Young People who have been the Victims of Prejudice Harassment or Bullying)	41 Union Street, Aberdeen AB11 5BN 01224 595505 info@grec.co.uk www.grec.co.uk	Mon - Fri 10am - 4pm
Bridging the Gap with Kinship Support SCIO	9 Bon Accord Square, Aberdeen AB11 6DJ 01224 210060 07904 542535 BTGWKS@outlook.com www.befriendachild.org.uk/get-involved/special-projects	Mon - Fri 9am - 4.30pm
North East Scotland Credit Union (NESCU)	24 Victoria Road, Aberdeen AB11 9DR 01224 899688 info@nescu.co.uk www.nescu.co.uk	Mon - Fri 10am - 4pm

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SMART Money Advice (Money Advice for Grampian Housing Association, Castlehill, Sanctuary Scotland Langstane Tenants)	Huntly House, 74 Huntly Street, Aberdeen AB10 1TD 01224 202934 smart@grampianhousing.co.uk www.grampianhousing.co.uk	Mon - Fri 9am - 5pm Wed 9am - 11.30am office closed for staff training
SCARF (Advice and Support for Energy and Fuel Issues)	1 Cotton Street, Aberdeen AB11 5EE 01224 213005 info@scarf.org.uk www.scarf.org.uk	Mon - Fri 9am - 5pm
Aberchirder		
Aberchirder Outreach– Turriff & District Citizens Advice Bureau	Aberchirder Medical Practice, Park View, Aberchirder AB54 7SW 01888 562495 advice@turrifcab.casonline.org.uk www.turrifcab.org.uk	By appointment Thur 10am - 12 noon
Aboyne		
Aboyne Outreach–South West Aberdeenshire Citizens Advice Bureau	Business Centre, Huntly Road, AB34 5HE Located on Ground Floor enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only Thur from 10am

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Alford		
Alford Outreach–South West Aberdeenshire Citizens Advice Bureau	Howe Trinity Church Centre, Main Street, Alford AB33 8AD enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only Tue from 10am
Banchory		
Banchory Outreach–South West Aberdeenshire Citizens Advice Bureau	Units 8/9, Scott Skinner Square, Posties Walk, Banchory AB31 5SE enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only Tue & Wed 10am - 1pm
North East Scotland Credit Union (NESCU)	Banchory Number One, Scott Skinner Square, Banchory, AB31 5SE 01330 825000 info@nescu.co.uk www.nescu.co.uk	Tue 1.30pm - 2.30pm
Banff		
Banff Outreach–Turriff & District Citizens Advice Bureau	Chalmers Hospital, Clunie Street, Banff AB45 1JA 01888 562495 advice@turriffcab.casonline.org.uk www.turriffcab.org.uk	By appointment only Fri 9.30am - 11.30pm

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Banff Outreach - Turriff & District Citizens Advice Bureau	Deveron Centre, Bellevue Road, Banff, AB45 1BY 01888 562495 advice@turriffcab.casonline.org.uk www.turriffcab.org.uk	By appointment only Wed 10am - 12 noon
North East Scotland Credit Union (NESCU)	Daniels Place, 57 Low Street, Aberdeenshire, AB45 1AU 01261 815666 info@nescu.co.uk www.nescu.co.uk	Tue & Fri 10am - 3pm
Ballater		
Ballater Outreach—South West Aberdeenshire Citizens Advice Bureau	Beaton Craigie Room, Victoria and Albert Halls, Station Square, AB35 5PQ enquiries@SWACAB.casonline.org.uk www.swacab.org.uk Located on lower ground floor of the Halls complex. Access on Monaltrie Road, back of the hall.	By appointment only Wed 10am - 1pm
Braemar		
Braemar Outreach—South West Aberdeenshire Citizens Advice Bureau	Braemar Medical Practice, St Andrew's Terrace, Podiatry Room AB35 5WR enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only 1st & 3rd Mon of the month 10.30am - 12.30pm

Organisation	Address & Contact Details	Opening Times
Ellon		
Ellon Advice Centre (Gordon Rural Action)	Inverythan House, The Square, Ellon AB41 9JB 01358 724425 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon & Fri 9am - 3pm
North East Scotland Credit Union (NESCU)	The Library, Station road, Ellon AB41 9AE 01358 720865 info@nescu.co.uk www.nescu.co.uk	Tue 10am - 11.30am
Fraserburgh		
People First–Lend A Hand Project–Welfare Rights Advice and Benefit Appeal Representation for People with Learning Difficulties	57 Cross Street, Fraserburgh AB43 9EL 01346 515816 / 07975 563708 Vicciorberton@gmail.com	Tue & Fri 10am - 5pm
Here For You Centre – Multiple Services including Digital Support, Employment Support, and CAB	48 Broad Street, Fraserburgh AB43 9AH 01346 514140 hereforyoucentre@gmail.com	Mon 10am - 4pm Tue - Fri 9am - 4pm

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Fraserburgh		
North East Scotland Credit Union (NESCU)	48 Broad Street, Fraserburgh AB43 9AH 01346 514140 info@nescu.co.uk www.nescu.co.uk	Thur 2pm - 3pm
Huntly		
Huntly Advice Centre (Gordon Rural Action)	55 Gordon Street, Huntly AB54 8EQ 01466 793676 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon - Fri 10am - 3pm By appointment only Mon & Fri
North East Scotland Credit Union (NESCU)	Gordon Rural Action, Huntly Business Centre, Gordon Street, Huntly AB54 8FG 01466 793676 info@nescu.co.uk www.nescu.co.uk	Wed 10.30am - 12 noon
Inverbervie		
Inverbervie Outreach – K & M Citizens Advice Bureau	Inverbervie Medical Practice, Church Street, Inverbervie DD10 0RU 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	By appointment only Wed afternoons

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Inverurie		
Inverurie Advice Centre (Gordon Rural Action)	49C Market Place, Inverurie AB51 3PY 01467 624421 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	By appointment only Mon, Tue & Thur 10am - 2pm
North East Scotland Credit Union (NESCU)	Acorn Centre, West High Street, Inverurie AB51 3SA 01467 670850 info@nescu.co.uk www.nescu.co.uk	Sat 11.30am - 12.30pm
Laurencekirk		
Laurencekirk Outreach - K & M Citizens Advice Bureau	Laurencekirk Health Care Centre, Blackiemuir Avenue, Laurencekirk AB30 1GX 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	By appointment only Thur mornings
Peterhead		
Aberdeenshire Council Money Advice Team	Buchan House, St Peter Street, Peterhead, AB42 1QF 01467 538555 asat.moneyadvice@aberdeenshire.gov.uk	Mon - Fri 9am - 5pm

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Peterhead		
Banff & Buchan Citizens Advice Bureau	Townhouse, Broad Street, Peterhead AB42 1BY 01779 471515 bureau@aberdeenshirecab.casonline.org.uk www.cas.org.uk/bureaux/banff-and-buchan-citizens-advice-bureau	Mon - Fri 9.30am - 2.30pm (Drop in and telephone)
North East Scotland Credit Union (NESCU)	Compass Point 30 Back Street, Peterhead, AB42 1TE 01779 401644 info@nescu.co.uk www.nescu.co.uk	Tue 10am - 11.30am Thur 1pm - 2pm
Compass Point	30 Back Street, Peterhead, AB42 1TE 01779 401644 compass.point@outlook.com	Mon - Fri 10am - 4pm
Portlethen		
Portlethen Outreach – K & M Citizens Advice Bureau	Portlethen Outreach, Cookston Road Portlethen, AB12 4QP 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	By appointment only Tue afternoons

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Stonehaven		
Kincardine & Mearns Citizens Advice Bureau	9 Cameron Street, Stonehaven AB39 2BL 01569 766578 bureau@kamcab.casonline.org.uk www.kamcab.org.uk	Mon, Wed, Thur & Fri 9.30am - 12pm Wed 2pm - 6pm By appointment only
Strathdon		
Strathdon/Lonach Outreach–South West Aberdeenshire Citizens Advice Bureau	Lonach Hall, Strathdon AB36 8UN enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only 2nd Mon 12.30pm - 1.30pm 4th Mon 11.30am - 1.30pm
Tarland		
Tarland Outreach–South West Aberdeenshire Citizens Advice Bureau	MacRobert Hall, The Square, AB34 4YL Appointments upstairs unless disabled access required then downstairs from 12.30 onwards enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	By appointment only 2nd Mon 12.30pm - 1.30pm 4th Mon 11.30am - 1.30pm

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Turriff		
Turriff & District Citizens Advice Bureau	Masonic Building, Gladstone Terrace, Turriff AB53 4AT 01888 562495 advice@turriffcab.casonline.org.uk www.turriffcab.org.uk	By appointment only Drop ins - emergency only Mon - Thur 9.30am - 3.30pm Fri 9:30am - 12 noon
Westhill		
South West Aberdeenshire Citizens Advice Bureau	Suite 2, First Floor Offices, Westhill Shopping Centre, Old Skene Road, Westhill AB32 6RL enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	Mon, Thu, Fri am Specialist appointments only Tue & Wed 9.30am - 3pm Closed for lunch 12.30pm - 1pm Fri 1pm - 3pm drop in and generalist appointments

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Aberdeenshire		
Aberdeenshire Council Money Advice Team	01467 538555 asat.moneyadvice@aberdeenshire.gov.uk	Mon - Fri 9am - 5pm Phone advice available throughout Aberdeenshire
The Money Advice Service–South West Aberdeenshire Citizens Advice Bureau	enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	Appointments can be made throughout Aberdeenshire
Pension Wise–Pension Advice–South West Aberdeenshire Citizens Advice Bureau	enquiries@SWACAB.casonline.org.uk www.swacab.org.uk	Call for appointment. Appointments can be held locally, at CAB offices, and at other advice agencies.
Scottish Legal Board In- Court Advice–Gordon Rural Action	01466 793676 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon - Fri 9am - 5pm Throughout Aberdeenshire
Debt Advice Service– Gordon Rural Action	01466 793676 enquiries@gordonrural.org.uk www.gordonruralaction.org.uk	Mon - Fri 9am - 5pm Central and South Aberdeenshire

Organisation	Address & Contact Details	Opening Times
Christians Against Poverty (CAP)–Debt Advice	0800 328 0006 banchory@capuk.org www.capuk.org	By appointment only Mon, Wed & Thur 1pm - 5pm Home visits available in Banchory, Aboyne, Ballater, Tarland, Braemar, Ellon, Inverurie, and Stonehaven
Energy Saving Trust Scotland	0808 808 2282 www.energysavingtrust.org.uk/scotland	Mon - Fri 8am - 8pm / Sat 9am - 5pm Energy Saving Advice
The Money Advice Service	0800 138 7777 www.moneyadvice.service.org.uk	Mon - Fri 8am to 8pm / Sat 9am - 1pm Money/Debt Advice
National Debtline Scotland	0808 808 4000 www.nationaldebtline.co.uk	Mon - Fri 9am - 8pm / Sat 9.30am - 1pm Debt Advice
Step Change	0800 138 1111 www.stepchange.org	Mon - Fri 8am - 8pm / Sat 8am - 4pm Debt Advice
Money Advice Scotland Helpline	0800 731 4722 www.moneyadvicescotland.org.uk	Mon - Fri 9am - 6pm Money Advice

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National Agencies		
Christians Against Poverty (CAP)	0800 328 0006 www.capuk.org	Mon - Fri 8.30am - 5pm Debt Advice Home visits available in Banchory, Aboyne, Ballater, Tarland, Braemar, Ellon, Inverurie, and Stonehaven
Shelter Scotland	0808 800 4444 scotland.shelter.org.uk	Mon - Fri 9am - 5pm Housing Advice
The Spark	0808 802 2088 www.thespark.org.uk	Mon - Thu 9am - 9pm / Fri 9am - 5pm / Sat 10am - 2pm Relationship Support and Counselling
The Samaritans	116 123 www.samaritans.org	Available 24 hours every day to discuss any issue off the record



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