

How to contact the service

Banff & Buchan (Fraserburgh Area)
55 Mid Street
Fraserburgh
AB43 9EP
Tel: 01346 514866

Banff & Buchan (Banff Area)
32 Low Street
Banff
AB45 1AY
Tel: 01261 813259

Buchan
Baltic House
51 Broad Street
Peterhead
AB42 1JL
Tel: 01779 477363

Garioch & Formartine
Gordon House
Blackhall Road
Inverurie
AB51 3WA
Tel: 01467 620981

Kincardine & Mearns and South Marr
16/22 Allardice Street
Stonehaven
AB39 2BR
Tel: 01569 768562

North Marr
25 Gordon Street
Huntly
AB54 8AN
Tel: 01466 794121

Other Useful Numbers

Benefits Agency	08457 090761
Careers Scotland	01779 479345
Social Fund	0845 608 8629
Disability Living Allowance	0800 882 200
Domestic Violence Helpline	0808 2000 247
Out of Hours Social Work & Homelessness Service	0845 840 0070
Emergency Dentist	01224 558140
Tax Credit	0845 300 3900
NHS 24	0845 4 242424
Scottish Gas	0845 600 5001
Hydro Electric	0845 600 5001
Gordon Rural Action	01466 793676
Victim Support	01467 629990
SCARF	0800 512012

Aberdeenshire Citizens Advice Bureau and Advice Centres:

Banchory	01330 825551
Banff	01888 562495
Ellon	01358 724425
Fraserburgh	01346 515307
Huntly	01466 792676
Inverurie	01467 624421
Kincardine & Mearns	01569 766578
Peterhead	01779 471515
Turriff	01888 562495
Westhill	01224 747714

Scottish Secure Tenancy Agreement

Aberdeenshire 
COUNCIL

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Housing and Social Work

When you become an Aberdeenshire Council Tenant you will sign the Scottish Secure Tenancy Agreement. This is a legal binding agreement between you and Aberdeenshire Council.

The tenancy agreement explains both your responsibilities as the tenant and Aberdeenshire Councils responsibilities as your landlord.

This information leaflet will briefly outline the main conditions of your tenancy agreement.

Paying Your Rent On Time

You must pay your rent on time and ensure your rent account is kept up-to-date. If you do not we can take legal action against you which may result in losing your home.

You can choose how you pay your rent from the following methods: Direct Debit, Standing Order, Post Office/Paypoint/Payzone, Cash or Debit Card at Local Offices, Cheque or Postal Orders or Online using a Debit Card.

You may choose to pay your rent weekly, fortnightly, 4 weekly, or calendar month. You must confirm to us the frequency you wish to pay your rent.

Use of the Property & Common Parts

- You must take care of your house and garden.
- Take your turn cleaning any common parts e.g communal stairwell.
- You must tell us if there is a change in who is living with you.
- You need the Councils permission before you can run a business from your house

Respect For Others

You must ensure that you, those living with you and your visitors do not harass or behave in an anti-social manner towards your neighbours, other people in the neighbourhood or Aberdeenshire Council employees.

If your neighbours annoy you, you can talk to your Housing Officer.

Subletting, Assignment, Exchange of Tenancy

If you want to sublet, transfer, exchange your property, take in a lodger, add or change joint tenants you must get written permission from us.

Repair Maintenance, Improvements & Alterations

You must report any repairs that need done to Aberdeenshire Council. However we are not responsible for repairing damage caused by you, a member of your household or a visitor. You will be charged for this type of damage.

You must take reasonable care of your property.

You must let people come into your house to do repairs. Remember if someone comes to your door, do not let them in until you are sure you know who they are!

Ending the Tenancy

Your tenancy agreement can be ended in a number of different ways:

- by you giving us 28 days notice in writing.
- by you abandoning your property.
- by us converting your tenancy to a Short Scottish Secure Tenancy.
- by you buying the property.
- by us getting a court order.

Information & Consultation

You may have the right to buy the house through the Right to Buy Scheme. Details of this are available at your local office.

If you need our permission to do anything you must ask for it and get it in writing.

Note:

This document does not form part of the legal agreement between Aberdeenshire Council and you. It does not detail all the responsibilities, only summarises the main ones. you should always refer back to your tenancy agreement if you are in any doubt.

Šis buklets skaidro Aberdīnas grāfistes Domes Mājokļa atbalsta sniegšanas pakalpojumu. Ja Jums ir nepieciešams eksemplārs lielajā drukā, braila (neredzīgo) rakstā vai latviešu valodā, lūdzu, sazinieties ar Informācijas nodaļu (Mājokļa jautājumi) pat tālruni 01467 627250.

Si brosiura apraso apie Aberdino srities savivaldybes Pagalbos tarnyba gyvenamųjų patalpų apsirūpinimu. Jei jums reikalinga kopija didėlemis raidėmis, Brailio šriftu ar lietuvių kalboje, prasau kreipkitės I Informacinį padalinį (apūpinimas gyv. patalpomis) tel:01467 627250.

这份传单说明了阿伯丁郡政府房屋援助的扩展服务。如果你需要大号印刷字体、布莱叶盲字或中文普通话的复印件，请你拨电话 01467 627250，联系（房屋）信息小组。

Ta ulotka opisuje jakie usługi są świadczone przez Wydział Pomocy Mieszkaniowej o Szerokm Zasięgu Rady Wojewódzkiej Aberdeenshire. Jeśli potrzebujesz odpisu w dużym druku, Brailu lub w języku polskim, proszę się skontaktować z Zespołem Informacyjnym (Mieszkalnictwo) pod numerem telefonu 01467 627250

Este folheto descreve o Serviço de Apoio à Habitação da Câmara Municipal de Aberdeenshire. Se necessitar duma cópia em letras grandes, Braille ou em Português, contacte por favor a Equipa de Informação (Habitação) no número 01467 627250.

В этой брошюре освещается служба жилищной поддержки Совета Абердиншира. Если вы нуждаетесь в копии, напечатанной крупным шрифтом, шрифтом Брайля или по-русски, пожалуйста, обратитесь в Информационную команду (жилищного отдела) по телефону 01467 627250.

คู่มือฉบับนี้แจ้งถึงแผนกบริการให้ความช่วยเหลือในการหาบ้าน ของเทศบาลเมืองอาร์เบอร์ดีนไชร์ หากท่านต้องการสำเนาเป็นตัวพิมพ์ใหญ่, บรล หรือภาษาไทย กรุณาติดต่อ ทีมข่าวสารข้อมูล (แผนกบ้าน) โทรศัพท์ ๐๑๔๖๗ ๖๒๗๒๕๐